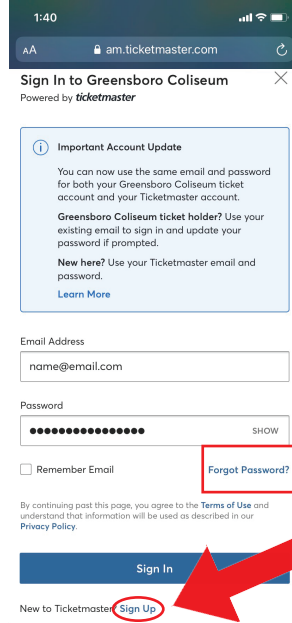# ACCOUNT MANAGER GUIDE FOR MOBILE ENTRY

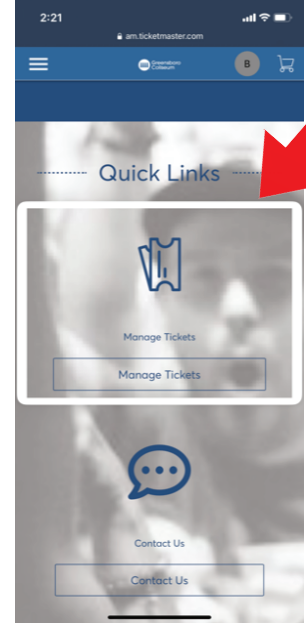*You **CANNOT** access ticket books at Ticketmaster.com.*

Step 1. To access your tickets scan the QR code above or in your browser, type **am.ticketmaster.com/greensborocoliseum**. In the upper right hand corner, click on the person icon to sign in.

Step 2. Your sign in screen will appear. Enter your email address and password and click "Sign In".
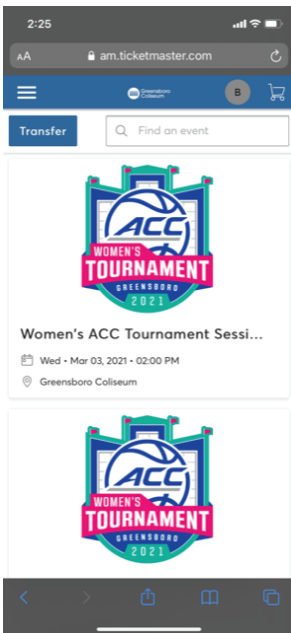
Step 3. Once you have logged in, scroll down until you see "Manage Tickets"
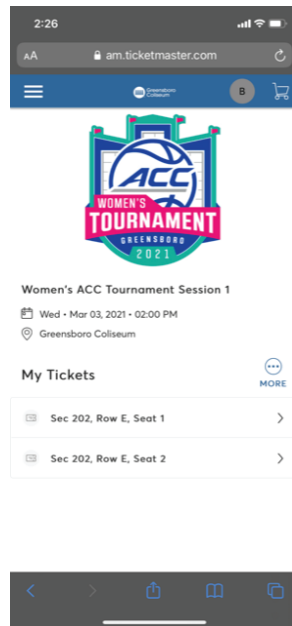
Forgot your password or first time signing in? That's OK! Just click "Forgot Password" to reset.

If you receive the message "email not recognized" then you will need to click "Sign Up" at the bottom and create an account.
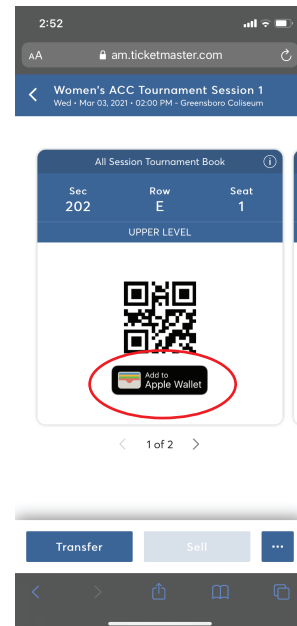
Step 4. You will see your events listed. Click on the day and time you need. Scroll down if you have multiple events.

Step 5. Click on "Seat 1" to retreive your barcode.

Step 6. The below barcode is your "ticket" to enter. Swipe to see multiple barcodes.

You will see an option to add to your Phone wallet.
We **RECOMMEND** all patrons to do this in preparation for the event you are attending.

This will make for a quicker entry experience!

IMPORTANT NOTE: Do not screen shot your QR code as it will not scan at the door.